

NMR Support Web Site READ ME file

Step 1: Obtaining a login account

The first step in obtaining a copy of the Delta software online is to request a login account. Go to <http://nmrsupport.jeol.com/> and click on **Open A User Account**. You will also be asked to provide some demographic information before being prompted to register. Accounts will only be granted to potential users that supply complete and verifiable demographic information. Only one account per user is allowed on the NMR support web site. Please make sure the email address you supply is correct and functional.

The screenshot shows the homepage of the JEOL Delta / NMR Support Site. The browser address bar shows the URL <https://nmrsupport.jeol.com>. The page header includes the site name "JEOL Delta / NMR Support Site" and links for "LOGIN" and "REGISTER". The main content area features the JEOL logo with the tagline "Solutions for Innovation" and a search bar. Below the header, there is a "Home" section with a welcome message and a list of instructions for getting started. The instructions include opening a user account, logging in to an existing account, and migrating from the old support site. A "Read Me" link is provided in Japanese. At the bottom, there is a table with a single row containing the title "NMR Support Read Me (English)".

JEOL Delta / NMR Support Site LOGIN | REGISTER

JEOLUSA.com JEOL Resonance

JEOL Solutions for Innovation

Input your search...

Home

Welcome to JEOL Delta / NMR Support

The JEOL Delta / NMR support web site provides support for users interested in the Delta NMR Software package and JEOL's NMR Spectrometers. The web site includes Delta NMR software kits for NMR data processing only and kits for JEOL NMR Spectrometer control with data processing. Areas for Delta License Key generation, discussion forums, FAQ's, and documentation downloads are also available on this web site.

To get started, simply:

- 1. Open a User Account**
Registration to this site is moderated - to gain full access, be sure to **also submit your spectrometer information** so that we can assign you the proper authorization for software downloads and/or license key generation.
- 2. Login to Your Existing Account**
You will then see content and features available for your account type.
- 3. Migrate Your Account from AI-SUP, the old Delta support web site**
If you are a user migrating from ai-sup.jeol.com please **click to login and update your account and spectrometer information in order to gain access to the appropriate area(s) of the site.**

Once your account registration and spectrometer information is reviewed, you will be granted the appropriate access to other areas of the site.

[Read Me 日本語](#)

Title
NMR Support Read Me (English)

JEOL Delta/NMR Support Site Account Registration, Page 1 of 2

Completely fill out this form. Your request will be forwarded to the site administrator for review and acceptance. You will be contacted once your account has been approved.

Prefix:	Dr.
* First {Given} Name:	Novruz
* Family {Last} Name:	Akhmedov
Suffix:	
Display Name:	
* Job Title:	Research Scientist
* Company, or University Name, No Abbreviations Please:	West Virginia University
Department:	Chemistry
* Email Address:	Novruz.Akhmedov@mail.wvu.
* Email Address (confirm):	Novruz.Akhmedov@mail.wvu.
How did you find out about Delta:	Teacher
* Acceptance of Terms of Use:	<input checked="" type="checkbox"/> Terms of Use
* Address:	Prospect St.
Unit:	
Address (2):	
Address (3):	
* City:	Morgantown
* Country:	United States
* State / Region:	West Virginia
* Postal Code:	26506
* Telephone:	304 293 0918
Cellular Phone:	
Fax:	
Time Zone:	(UTC-12:00) International D
* Username:	Novruz
Password:
Confirm Password:
Preferred Locale:	<input checked="" type="radio"/> en-US

Continue

If you have comments or questions regarding this web site, please contact the site **administrator**. DO NOT send questions about Delta operation or installation. DO NOT request Delta License Keys from the administrator.

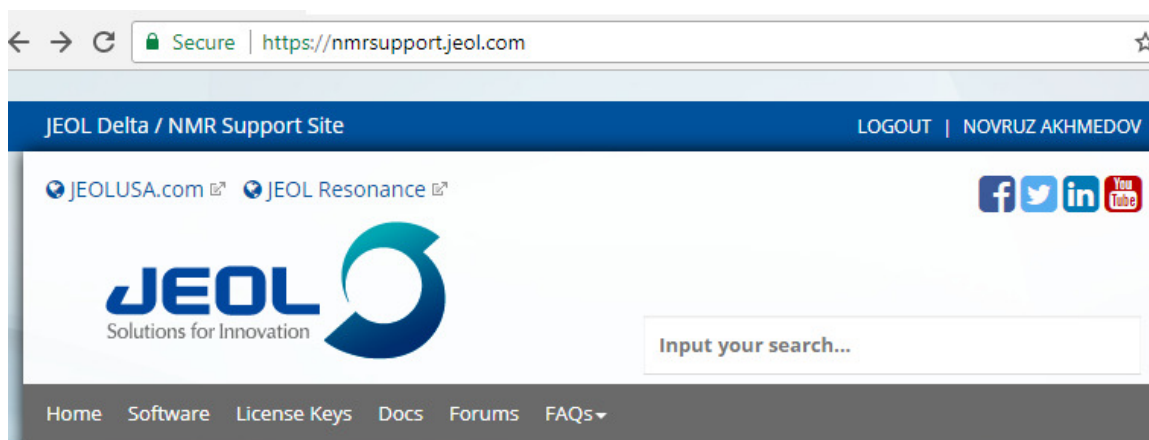
JEOL USA, Inc.
11 Dearborn Road, Peabody, MA 01960

Please direct questions or comments about Delta or JEOL NMR spectrometers to the discussion boards.

You will receive an email confirming your request for registration. When we approve your account, you will receive an email notifying you that your account has been approved. At that point you will be able to login the NMR support web site, download the Delta Software package and request Delta License Keys. Note: it may take up to 72 hours to approve an account.

Step 2: Download and install Delta

Click the **Software** tab and download the desired version(s). You will need to specify whether you want the WINDOWS, MAC OSX, LINUX, or other Installation instructions can be found in the FAQ section and in the download software kit. Please note Windows Vista is not supported at this time.



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To get started, simply:

- 1. Download Delta Software**
Depending on your account type, Delta is available for data processing only, or for full JEOL NMR spectrometer control. The current and older versions of Delta are available for download.
- 2. Obtain a License Key**
Submit the Delta Machine ID of your workstation to obtain a matching Delta License Key to enable the software.
- 3. Document Downloads**
Download Release Notes, Delta Tutorials, User Guides, and Other Documents
- 4. Discussion Forum**
Discussion Forums Related to Delta and JEOL NMR Spectrometers
- 5. FAQs**
Frequently Asked Questions related to Delta and JEOL NMR Spectrometers.
- 6. Manage / Change User Profile**
Manage contact and spectrometer information. The spectrometer and workstation information are on the second page of the profile after "UPDATE" of the first page.
- 7. Change / Reset Password**
Change your Password, Click "Send Reset Link"

Step 3: Obtain and install a license key

Unlicensed versions of Delta will run for 15 minutes, to allow you to obtain the Delta machine ID, enter a Delta License Key or verify that Delta functions on your system. To obtain a Delta License Key log into the NMR support web site and click the **License Keys** tab. To obtain a Delta License Key for your workstation, you must supply the **Delta Machine ID** for your computer.

The **Delta Machine ID** is a unique 10 character alpha-numeric string generated from the network card on your computer. It is important to note that every computer will have a different Delta Machine ID. The system must have a configured and operating network connection for Delta to generate a valid Delta Machine ID. Please note also that Delta machine ID's do NOT contain the number zero.

	<input checked="" type="radio"/> Accept Terms <input type="radio"/> Reject Terms
PackageType	<input checked="" type="radio"/> Data Processing Only <input type="radio"/> Full Key with Instrument Control
Workstation	Intel PC ▼
Operating System	Windows ▼
Operating System Version	7 64 bit ▼
Delta Machine ID	BR - L1 - Z4 - XC - AW
	NOTE: The Delta Machine ID is generated by Delta not the operating system. It is not the MAC address.

Your Delta Machine ID is

BR-L1-Z4-XC-AW

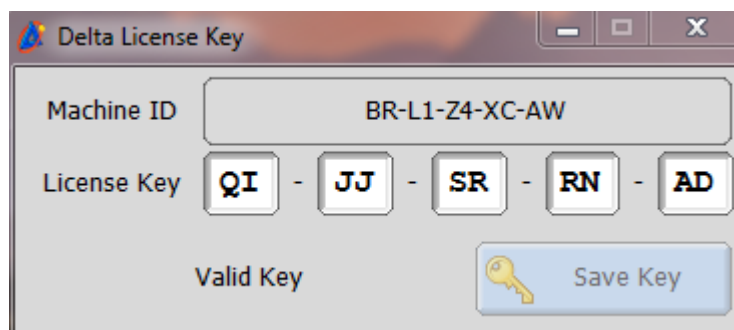
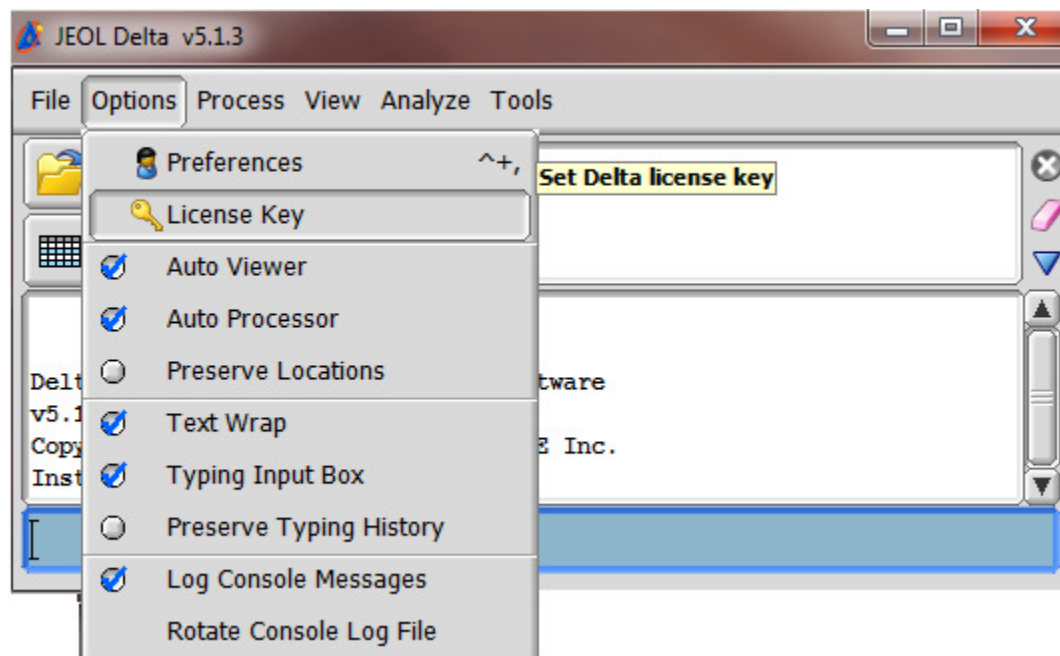
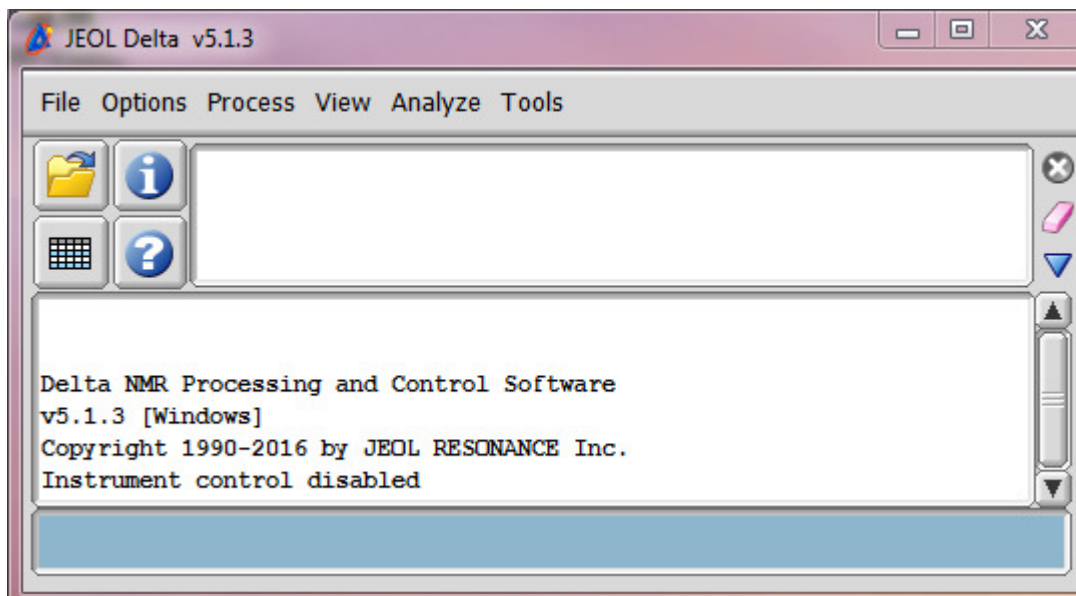
Your Delta License Key is

QI-JJ-SR-RN-AD

This information is also being E-mailed to your address on record.

Startup Delta and an access to your JEOL NMR account choose the following:

Choosing **LICENSE KEY** will give you the following window:



Provide the string given in the **MACHINE ID** field when requesting a license key. The Delta License Key will be displayed and sent to you by e-mail. Enter the key into the **LICENSE KEY** field and hit **Save KEY**. Note that you can enter numbers into this field by simply placing the mouse cursor over the intended box. Note that it will be unnecessary to obtain a new key when you update to a newer version of Delta.

Note: The Delta License Key is operating system independent, therefore new Delta License Keys are not required when changing or upgrading the operating system.

